



Mr. Roy Bahadoor
Public Protection Officer (Licensing)
Wiltshire Council
Monkton Park
Chippenham
Wiltshire

Mrs S. Thurman-Newell
Licensing Officer
Trowbridge Police Station
Polebarn Road
Trowbridge
Wiltshire BA14 7EP
Telephone: 101

Date 30th December 2015 Your ref

Our ref SN15 Variation/Obj

Reply contact name is **Susan Thurman-Newell**

Dear Mr. Bahadoor,

Re: Application for Variation to a Premises Licence – SN15 17a, Station Hill, Chippenham SN15 1EQ.

We are in receipt of an application for a Variation to the Premises Licence to be granted under the provisions of the Licensing Act 2003.

Wiltshire Police, as a responsible authority, have considered the application, the operating schedule and the previous licensing history of the premises.

In addition Police have met with the applicant, Mr R.J. Puddephatt the Designated Premises Supervisor and Mr P. Shayegan of SN15 Leisure Ltd.

The licensing history of the premises is extensive and Police concerns are documented through the various hearings, culminating in a Review in 2011.

The premise has previously been the subject of numerous incidents of crime and disorder, both within the premise and in the vicinity, culminating in the current Premise Licence Conditions, being granted in 2014.

Furthermore the applicants are a new management team, who have had very limited opportunity to provide any demonstrable compliance with the Licencing Objectives. This being the case Wiltshire Police find that there are still concerns regarding the ability of the management to fully promote the licensing objectives, in particular the prevention of crime and disorder.



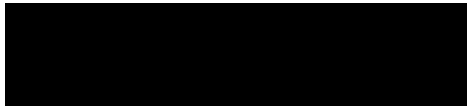
INVESTOR IN PEOPLE

Additionally, at this point in time, police have concerns that public safety may be compromised by the Variation of the Premises Licence , currently being sought by SN15, primarily seeking the reduction and on occasion removal, of the Door Supervisor Condition, together with the amendment of the Polycarbonate Condition, moving to a risk assessment basis.

Police object to the variation of the grant of the premises licence on the grounds that the application proposed would undermine the licensing objectives - the prevention of crime and disorder and public safety.

During the consultation period, for this application, Wiltshire Police have proposed revised set of Conditions, which the applicants are currently considering. I attach a copy of the proposed Conditions, which were submitted to Matthew Phipps, Head of Licensing England and Wales, for TLT LLP, on 22nd December 2015. The new conditions are intended to allow SN15 to demonstrate adherence to the Licensing Objectives and to also allow the new management team to demonstrate effective management practices.

Yours sincerely

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Mrs S. Thurman-Newell
Licensing Officer
Wiltshire Police

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cc – Mr. R.J. Puddephatt

SN15, 17 Station Hill, Chippenham SN15 1EQ

Current Door Supervisor Conditions

- a) Minimum of 10 SIA registered door supervisors on every trading session after 21:00. Outside of these areas the number of SIA Door Supervisors to be determined by a Risk Assessment subject to d) below.
- b) All security staff to wear clothing that clearly identifies them at all times (including outerwear).
- c) Door supervisors to sign in and out with their names/badge numbers at the start and end of each shift.
- d) At least two door supervisors will be placed at the main entrance during trading hours.
- e) Door supervisors are to remain on duty outside the venue for not less than 30 minutes after the last customer has left the venue, to provide a visible presence and deter anti-social and/or criminal behaviour. This also includes clearing the street of any litter left behind by patrons.

Police Proposed Variation of Door Supervisor Condition

- a) Entrance* = Two door supervisors will be on duty at the main entrance from 21:00hrs
- b) Ground Floor/Cocktail Bar = 1 Mobile Door Supervisor
- c) First Floor Mezzanine (Cocktail Bar) = 2 Door Supervisors / 1 when in conjunction with Ground Floor
- d) First Floor Club Room/Night club = 2 Door Supervisors
- e) Upper Patio/Smoking Area & Patio & Lower Patio areas = 1 Door Supervisor, when only one sector open/2 Door Supervisors, when whole terrace open or Club Room/Night club operating from 21:00hrs
- f) Entrance & Terrace/Smoking area Door Supervisors from 21:00hrs in all other areas Door Supervisors to commence duties 30 minutes prior to the section opening.
- g) When Premises operating as a whole premise 10 Door Supervisors will be required – commencement times as previously stated.
- h) Should the Cocktail/Mezzanine Bar's be used for dancing or in a Night Club capacity, 10 Door Supervisors will be required – commencement times as previously stated.

Entrance Security* = dress code to be agreed in consultation with Wiltshire Police, SIA Licence to be on the operative at all times.

All other areas = Door Supervisors to be in traditional Security dress with SIA licences on display.

Security Incident Register to be maintained, with Security Operatives signing on & off duty with full 16 digit SIA licence number.

All refusals & incidents to be recorded in the security incident book & to be signed off by the Duty Manager at the end of each day's trading.

The above Condition to apply whenever trading, whether or not Regulated Entertainment taking place.

Current Polycarbonate Condition

Only polycarbonate glasses are to be in use at all times throughout the venue, the venue is to operate a bottle decanting policy; no glass bottles are to be present in the public areas.

Police Proposed Variation of Polycarbonate Condition

Beer in polycarbonates at all times

Glass in Cocktail Bar

Wine & Champagne 'glass' bottles, only to be allowed in the Ground Floor Cocktail Bar, & 1st Floor mezzanine. Door Supervisors to ensure that no Glasses and Bottles are allowed outside of these areas.

When the premises operating as a whole premise polycarbonates to be on a risk assessment basis.

When Polycarbonates are used, the Venue will operate a bottle decanting policy.

The above Condition to apply whenever trading, whether or not Regulated Entertainment taking place.

All other current conditions to remain unchanged.

Additional Requirements;

Review & upgrade the Management Plan, to include Risk Assessments – *within 1 calendar month.*

Written risk assessments.